

**Birch Communications of the Southeast  
Checksheet**

Kentucky P.S.C. No. 1  
Local Exchange Tariff

20th Revised Check Sheet No. 1  
Cancels 19th Revised Check Sheet No. 1

| Sheet No.       | Issue            |   | Sheet No. | Issue |   | Sheet No. | Issue    |   |
|-----------------|------------------|---|-----------|-------|---|-----------|----------|---|
| Check Sheet 1   | 20 <sup>th</sup> | * | 35        | 4th   |   | 70.1      | 5th      |   |
| Check Sheet 1.1 | 2nd              | * | 36        | 2nd   |   | 71        | 7th      | * |
| 1               | 2nd              |   | 37        | 6th   |   | 71.1      | 4th      |   |
| 2               | 3rd              |   | 38        | 5th   |   | 72        | 4th      |   |
| 3               | 5th              | * | 39        | 8th   |   | 73        | 7th      | * |
| 4               | 3rd              |   | 40        | 4th   | * | 74        | 7th      | * |
| 5               | 4th              |   | 41        | 4th   | * | 74.1      | 4th      |   |
| 6               | 3rd              |   | 42        | 4th   | * | 74.2      | 2nd      |   |
| 7               | 4th              |   | 43        | 4th   | * | 74.3      | 3rd      |   |
| 8               | 3rd              |   | 44        | 4th   | * | 75        | 4th      |   |
| 9               | 2nd              |   | 45        | 4th   | * | 75.1      | 6th      |   |
| 10              | 4th              |   | 46        | 4th   | * | 76        | 6th      |   |
| 11              | 4th              |   | 47        | 4th   | * | 76.1      | 2nd      |   |
| 11.1            | 2nd              |   | 48        | 4th   | * | 76.2      | 3rd      |   |
| 12              | 2nd              |   | 49        | 4th   | * | 77        | 4th      | * |
| 12.1            | 1st              |   | 50        | 4th   | * | 77.0.1    | Original | * |
| 13              | 2nd              |   | 51        | 4th   | * | 77.0.2    | Original | * |
| 14              | 4th              |   | 52        | 4th   | * | 77.0.3    | Original | * |
| 15              | 2nd              |   | 53        | 3rd   | * | 77.0.4    | Original | * |
| 16              | 2nd              |   | 54        | 3rd   | * | 77.0.5    | Original | * |
| 17              | 2nd              |   | 55        | 5th   | * | 77.1      | 2nd      | * |
| 18              | 2nd              |   | 56        |       |   | 77.2      | 2nd      | * |
| 19              | 2nd              |   | 57        |       |   | 77.3      | 2nd      | * |
| 20              | 2nd              |   | 58        |       |   | 77.4      | 2nd      | * |
| 21              | 3rd              |   | 59        |       |   | 77.5      | 2nd      | * |
| 22              | 2nd              |   | 60        |       |   | 77.6      | 2nd      | * |
| 23              | 2nd              |   | 61        |       |   | 77.7      | 1st      |   |
| 24              | 3rd              |   | 62        |       |   | 77.8      | 2nd      | * |
| 25              | 2nd              |   | 63        |       |   | 77.9      | 2nd      | * |
| 26              | 2nd              |   | 64        |       |   | 77.10     | 2nd      | * |
| 27              | 2nd              |   | 65        |       |   | 77.11     | 2nd      | * |
| 28              | 2nd              |   | 66        |       |   | 77.12     | 1st      |   |
| 29              | 3rd              |   | 67        | 10th  | * | 77.13     | 2nd      | * |
| 30              | 4th              |   | 68        | 3rd   |   | 77.14     | 2nd      | * |
| 31              | 2nd              |   | 69        | 3rd   |   | 77.15     | 1st      |   |
| 32              | 3rd              |   | 70        | 10th  |   | 77.16     | 2nd      | * |
| 33              | 2nd              |   | 70.00.01  | 2nd   |   | 77.17     | 2nd      | * |
| 34              | 2nd              |   | 70.00.02  | 3rd   |   | 77.18     | 1st      |   |

\* - indicates those pages included with this filing

**Birch Communications  
Checksheet**

Kentucky P.S.C. No. 1  
Local Exchange Tariff  
2nd Revised Sheet No. 1.1  
Cancels 1st Revised Check Sheet No. 1.1

| Sheet No. | Issue    |   | Sheet No. | Issue |  | Sheet No. | Issue |
|-----------|----------|---|-----------|-------|--|-----------|-------|
| 77.19     | 1st      |   |           |       |  |           |       |
| 77.20     | 1st      |   |           |       |  |           |       |
| 77.21     | 1st      |   |           |       |  |           |       |
| 77.22     | 1st      |   |           |       |  |           |       |
| 77.23     | 2nd      | * |           |       |  |           |       |
| 77.24     | 1st      |   |           |       |  |           |       |
| 77.25     | 3rd      | * |           |       |  |           |       |
| 77.27     | Original | * |           |       |  |           |       |
| 77.28     | Original | * |           |       |  |           |       |
| 77.29     | Original | * |           |       |  |           |       |
| 77.30     | Original | * |           |       |  |           |       |
| 78        | 6th      |   |           |       |  |           |       |
| 79        | 8th      | * |           |       |  |           |       |
| 80        | 5th      |   |           |       |  |           |       |
| 80.1      | 3rd      |   |           |       |  |           |       |
| 80.2      | 6th      | * |           |       |  |           |       |
| 81        | 7th      |   |           |       |  |           |       |
| 82        | 6th      | * |           |       |  |           |       |
| 83        | 6th      |   |           |       |  |           |       |
| 84        | 3rd      |   |           |       |  |           |       |
| 85        | 6th      |   |           |       |  |           |       |
| 86        | 3rd      |   |           |       |  |           |       |
| 87        | 4th      |   |           |       |  |           |       |
| 88        | 5th      |   |           |       |  |           |       |
| 89        | 5th      |   |           |       |  |           |       |
| 89.1      | 3rd      | * |           |       |  |           |       |
| 90        | 2nd      |   |           |       |  |           |       |

\* - indicates those pages included with this filing

|                                                                      |    |
|----------------------------------------------------------------------|----|
| 2. Rules and Regulations .....                                       | 17 |
| 2.1. Undertaking of the Company.....                                 | 17 |
| 2.2. Limitations of Service.....                                     | 17 |
| 2.3. Use of Service.....                                             | 18 |
| 2.4. Liability .....                                                 | 18 |
| 2.5. Interruption of Service.....                                    | 21 |
| 2.6. Responsibility of the Customer.....                             | 21 |
| 2.7. Responsibility of the Company.....                              | 30 |
| 2.8. Restoration of Service.....                                     | 35 |
| 2.9. Taxes and Surcharges .....                                      | 35 |
| 2.10. Start of Billing .....                                         | 35 |
| 2.11. Service Connection and Facilities on Customer's Premises ..... | 36 |
| 2.12. Telephone Number Intercept .....                               | 36 |
| 2.13. Disputes .....                                                 | 36 |
| 3. Service Areas.....                                                | 37 |
| 3.1. Service Areas Defined.....                                      | 37 |
| 3.2. Service Areas by Rate Groups.....                               | 39 |
| 3.3. Service Areas by CLLI.....                                      | 40 |
| 3.4. AT&T CLLI's and Rate Groups.....                                | 53 |
| 3.5. Windstream Kentucky East CLLI's and Calling Exchanges.....      | 55 |
| 4. Services .....                                                    | 64 |
| 4.1. Exchange Access Lines .....                                     | 64 |
| 4.2. Reserved for Future Use .....                                   |    |
| 4.3. General Exchange Services .....                                 | 68 |
| 4.4. Toll Services.....                                              | 78 |
| 4.5. Directory Services .....                                        | 79 |
| 4.6. Miscellaneous Services .....                                    | 83 |
| 4.7. Switched Access Services .....                                  | 89 |
| 4.8. Promotions .....                                                | 90 |

(N)  
(N)  
(N)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI

(D)(N)

[Reserved for Future Use]

---

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications of the Southeast  
2300 Main St. Suite 600  
Kansas City, MO 64108

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

(D)(N)

[Reserved for Future Use]

---

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications of the Southeast  
2300 Main St. Suite 600  
Kansas City, MO 64108

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

(D)(N)

[Reserved for Future Use]

---

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications of the Southeast  
2300 Main St. Suite 600  
Kansas City, MO 64108

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

(D)(N)

[Reserved for Future Use]

---

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications of the Southeast  
2300 Main St. Suite 600  
Kansas City, MO 64108

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

(D)(N)

[Reserved for Future Use]

---

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications of the Southeast  
2300 Main St. Suite 600  
Kansas City, MO 64108



3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

(D)(N)

[Reserved for Future Use]

---

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications of the Southeast  
2300 Main St. Suite 600  
Kansas City, MO 64108

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

(D)(N)

[Reserved for Future Use]

---

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications of the Southeast  
2300 Main St. Suite 600  
Kansas City, MO 64108

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

(D)(N)

[Reserved for Future Use]

---

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications of the Southeast  
2300 Main St. Suite 600  
Kansas City, MO 64108

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

(D)(N)

[Reserved for Future Use]

---

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications of the Southeast  
2300 Main St. Suite 600  
Kansas City, MO 64108

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

(D)(N)

[Reserved for Future Use]

---

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications of the Southeast  
2300 Main St. Suite 600  
Kansas City, MO 64108

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

(D)(N)

[Reserved for Future Use]

---

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications of the Southeast  
2300 Main St. Suite 600  
Kansas City, MO 64108

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

(D)(N)

[Reserved for Future Use]

---

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications of the Southeast  
2300 Main St. Suite 600  
Kansas City, MO 64108

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

(D)(N)

[Reserved for Future Use]

---

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications of the Southeast  
2300 Main St. Suite 600  
Kansas City, MO 64108



## 3. SERVICE AREAS (continued)

## 3.4 AT&amp;T CLLI's and Rate Groups

| <u>CLLI</u> | <u>Rate<br/>Group</u> | <u>CLLI</u> | <u>Rate<br/>Group</u> | <u>CLLI</u> | <u>Rate<br/>Group</u> |
|-------------|-----------------------|-------------|-----------------------|-------------|-----------------------|
| ALLNKYMA    | 3                     | CYDNKYMA    | 3                     | HBVLKYMA    | 3                     |
| AURRKYMA    | 3                     | CYNTKYMA    | 3                     | HCMNKYMA    | 3                     |
| BDFRKYMA    | 3                     | DAVLKYMA    | 1                     | HDBGKYMA    | 3                     |
| BGDDKYMA    | 3                     | DIXNKYMA    | 3                     | HNSNKYMA    | 2                     |
| BLFDKYMA    | 3                     | DRBOKYES    | 3                     | HPVLKYMA    | 2                     |
| BLSPKYMA    | 3                     | DWSPKYES    | 3                     | HRBGKYES    | 3                     |
| BNLYKYMA    | 3                     | EDVLKYMA    | 3                     | HRFRKYMA    | 3                     |
| BNTNKYMA    | 3                     | EKTNKYMA    | 3                     | HRLNKYMA    | 3                     |
| BRGNKYMA    | 3                     | ELCYKYES    | 3                     | HWVLKYMA    | 3                     |
| BRMNKYMA    | 3                     | EMNNKYES    | 3                     | INEZKYMA    | 3                     |
| BRTWKYES    | 2                     | EMNNKYPL    | 3                     | ISLDKYMA    | 3                     |
| BVDMKYMA    | 3                     | ENSRKYMA    | 3                     | JCSNKYMA    | 3                     |
| BWLGKYAT    | 1                     | ERTNKYMA    | 2                     | JNCYKYMA    | 3                     |
| BWLGKYMA    | 2                     | FDCKKYES    | 3                     | KKVLKYMA    | 3                     |
| BWLGKYRV    | 3                     | FDVLKYMA    | 3                     | LBJTKYMA    | 3                     |
| BYVLKYMA    | 3                     | FEBRKYMA    | 3                     | LFYTKYMA    | 3                     |
| CADZKYMA    | 3                     | FKLNKYMA    | 3                     | LGRNKYES    | 3                     |
| CHPLKYMA    | 3                     | FLTNKYMA    | 3                     | LOUSKYES    | 2                     |
| CLAYKYMA    | 3                     | FNVLKYMA    | 3                     | LRBGKYMA    | 3                     |
| CLHNKYMA    | 3                     | FORDKYMA    | 3                     | LSVLKY26    | 1                     |
| CLPTKYMA    | 3                     | FRDNKYMA    | 3                     | LSVLKYAN    | 1                     |
| CLTNKYES    | 3                     | FRFTKYES    | 2                     | LSVLKYAP    | 1                     |
| CMBGKYMA    | 3                     | FRFTKYMA    | 2                     | LSVLKYBE    | 1                     |
| CNCYKYMA    | 2                     | GBVLKYMA    | 3                     | LSVLKYBR    | 1                     |
| CNTNKYMA    | 3                     | GHNTKYMA    | 3                     | LSVLKYCS    | 1                     |
| CNTWKYMA    | 3                     | GNVLKYMA    | 3                     | LSVLKYCW    | 2                     |
| COTNKYMA    | 3                     | GRACKYMA    | 3                     | LSVLKYFC    | 2                     |
| CRBNKYMA    | 2                     | GRTWKYMA    | 2                     | LSVLKYHA    | 2                     |
| CRBOKYMA    | 3                     | GTHRKYMA    | 3                     | LSVLKYJT    | 2                     |
| CRLSKYMA    | 3                     | HABTKYMA    | 3                     | LSVLKYO     | 2                     |
| CRTNKYMA    | 3                     | HANSKYMA    | 3                     | LSVLKYSH    | 1                     |

(N)

(N)

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
 Birch Communications of the Southeast  
 2300 Main St. Suite 600  
 Kansas City, MO 64108

## 3. SERVICE AREAS (continued)

## 3.4 AT&amp;T CLLI's and Rate Groups (continued)

| <u>CLLI</u> | <u>Rate<br/>Group</u> | <u>CLLI</u> | <u>Rate<br/>Group</u> | <u>CLLI</u> | <u>Rate<br/>Group</u> |
|-------------|-----------------------|-------------|-----------------------|-------------|-----------------------|
| LSVLKYSL    | 1                     | OWTNKYMA    | 3                     | SNTNKYMA    | 3                     |
| LSVLKYSM    | 1                     | PARSKYMA    | 3                     | SPFDKYMA    | 3                     |
| LSVLKYTS    | 1                     | PDCHKYIP    | 2                     | SRGHKYMA    | 3                     |
| LSVLKYVS    | 2                     | PDCHKYLO    | 2                     | SSVLKYMA    | 3                     |
| LSVLKYWE    | 1                     | PDCHKYMA    | 1                     | STCHKYMA    | 3                     |
| LSVMKYCY    | 1                     | PDCHKYRL    | 2                     | STFRKYMA    | 3                     |
| LVMRKYMA    | 3                     | PIVLKYMA    | 3                     | STGRKYMA    | 3                     |
| MACEKYMA    | 3                     | PKVLKYGV    | 2                     | STNLKYMA    | 3                     |
| MARNKYMA    | 3                     | PKVLKYMA    | 2                     | STONKYMA    | 3                     |
| MARTKYMA    | 3                     | PKVLKYMT    | 3                     | STRGKYMA    | 3                     |
| MCCRKYMA    | 2                     | PLRGKYMA    | 3                     | SWSNKYMA    | 3                     |
| MCDNKYMA    | 3                     | PMBRKYMA    | 3                     | SYMSKYMA    | 2                     |
| MCWLKYMA    | 3                     | PNTHKYMA    | 3                     | TRE NKYMA   | 3                     |
| MDBOKYMA    | 2                     | PNVLKYMA    | 2                     | TYVLKYMA    | 3                     |
| MDVIKYMA    | 2                     | PRBGKYES    | 3                     | UTICKYMA    | 3                     |
| MGFDKYMA    | 3                     | PRTNKYES    | 3                     | VIRGKYMA    | 3                     |
| MGTWKYMA    | 3                     | PRVDKYMA    | 3                     | WACOKYMA    | 3                     |
| MLBGKYMA    | 3                     | PRVLKYMA    | 3                     | WDBNKYMA    | 2                     |
| MLTNKYMA    | 3                     | PTRYKYMA    | 3                     | WDDYKYMA    | 3                     |
| MRGPKYMA    | 3                     | RBRDKYMA    | 3                     | WHBGKYMA    | 3                     |
| MRRYKYMA    | 2                     | RCMDKYMA    | 2                     | WHVLKYMA    | 3                     |
| MTEDKYMA    | 3                     | RLVLKYMA    | 3                     | WLBGKYMA    | 3                     |
| MTSTKYMA    | 3                     | RSTRKYES    | 2                     | WLCKKYES    | 3                     |
| MYFDKYMA    | 2                     | SCRMKYMA    | 3                     | WLVLKYMA    | 3                     |
| MYVLKYMA    | 1                     | SDVLKYMA    | 3                     | WNCHKYMA    | 2                     |
| NEBOKYMA    | 3                     | SEBRKYMA    | 3                     | WNCHKYPV    | 3                     |
| NEONKYES    | 3                     | SHGVKYMA    | 3                     | WRFDKYMA    | 3                     |
| NRVLKYMA    | 3                     | SHVLKYMA    | 2                     | WSBGKYMA    | 3                     |
| NWHNKYMA    | 3                     | SLGHKYMA    | 3                     | WSPNKYMA    | 3                     |
| OKGVKYES    | 2                     | SLPHKYMA    | 3                     | WTVYKYMA    | 2                     |
| OWBOKYMA    | 1                     | SLVSKYMA    | 3                     | WYLDKYES    | 3                     |

(N)

(N)

## 3. SERVICE AREAS (continued)

## 3.5 Windstream Kentucky East CLLI's and Calling Exchanges

| <u>CLLI</u> | <u>Calling<br/>Exchange</u> | <u>CLLI</u> | <u>Calling<br/>Exchange</u> | <u>CLLI</u> | <u>Calling<br/>Exchange</u> |
|-------------|-----------------------------|-------------|-----------------------------|-------------|-----------------------------|
| ALBYKYXA    | 3                           | FMBGKYXA    | 3                           | MDWYKYXA    | 4                           |
| ARTNKYXA    | 1                           | GRSNKYXA    | 1                           | MLBNKYXA    | 1                           |
| ASLDKYXA    | 5                           | GMTWKYXA    | 1                           | MNTIKYXA    | 2                           |
| AGSTKYXA    | 3                           | GLSGKYXA    | 4                           | MRHDKYXA    | 2                           |
| BBVLKYXA    | 2                           | GYSNKYXA    | 2                           | MTOLKYXA    | 3                           |
| BRWLKYXA    | 1                           | GNBGKYXB    | 2                           | MTVRKYAI    | 1                           |
| BESPKYXA    | 3                           | GNUPKYXA    | 4                           | NANCKYXA    | 3                           |
| BEREKYXA    | 3                           | HZRDKYXA    | 2                           | NCVLKYXA    | 4                           |
| BRVLKYXA    | 2                           | HLBOKYXA    | 1                           | OLHLKYXA    | 3                           |
| BRHDKYXA    | 1                           | HGVLKYXA    | 3                           | ONEDKYXA    | 3                           |
| BKVLKYXA    | 3                           | HTVLKYXE    | 2                           | OWVLKYXA    | 3                           |
| BWVLKYXA    | 1                           | IRV NKYXA   | 1                           | PNLCKYXE    | 3                           |
| BTVLKYXA    | 3                           | JNKNKYXA    | 2                           | PRCYKYXA    | 4                           |
| BSVLKYXA    | 3                           | JHVLKYXA    | 3                           | RSSLKYXB    | 4                           |
| BRSDKYXA    | 3                           | LNCSKYXA    | 3                           | SLLCKYXA    | 1                           |
| CLCTKYXA    | 2                           | LBNNKYXA    | 1                           | SCHLKYXA    | 3                           |
| CMVLKYXA    | 3                           | LTFDKYXA    | 2                           | SCVLKYXA    | 3                           |
| CYVLKYXA    | 3                           | LWGMKYXA    | 3                           | SHBGKYXA    | 3                           |
| CTBGKYXA    | 4                           | LXTNKYUK    | 5                           | SOVLKYXA    | 3                           |
| CECLKYXA    | 3                           | LXTNKYXA    | 5                           | SMLDKYXA    | 1                           |
| CKSNKYXA    | 2                           | LXTNKYXB    | 5                           | SMGVKYXA    | 4                           |
| CLMAKYXA    | 2                           | LXTNKYXC    | 5                           | SHDNKYXA    | 3                           |
| CLMBKYXA    | 1                           | LXTNKYXD    | 5                           | SMRTKYXA    | 3                           |
| CMLDKYXA    | 2                           | LXTNKYXE    | 5                           | SSHRKYXA    | 4                           |
| DOVRKYXA    | 3                           | LXTNKYXF    | 5                           | TLBOKYXA    | 3                           |
| EBRNKYAC    | 3                           | LXTNKYXG    | 5                           | TMVLKYXA    | 3                           |
| EZTWKYXA    | 4                           | LBRTKYXA    | 2                           | UNTWKYXA    | 1                           |
| EZTWKYXA    | 2                           | LVTNKYXA    | 1                           | VNBGKYXA    | 3                           |
| EBNKKYXA    | 4                           | LONDKYXA    | 3                           | VRSLKYXA    | 4                           |
| EVRSKYXA    | 2                           | LRTTKYXA    | 1                           | VICCKYXA    | 2                           |
| EWNGKYXA    | 3                           | MMCVKYXA    | 3                           | WASHKYXA    | 3                           |
| FBSHKYXA    | 3                           | MNCHKYXA    | 2                           | WHLLKYXA    | 3                           |
| FRNLKYXA    | 2                           | MYLCKYXA    | 3                           | WLMRKYXA    | 4                           |
| FLLCKYXA    | 3                           | MEDSKYXA    | 4                           |             |                             |

## 4. SERVICES (continued)

## 4.1 Exchange Access Lines (continued)

## 4.1.1. Hunting Line Services

## A. Rates and Charges (4)

|                                            | <u>Monthly (1)</u>          | <u>12 Month (1)</u> | <u>24 Month (1)</u> |     |
|--------------------------------------------|-----------------------------|---------------------|---------------------|-----|
| <u>Business Line (2)</u>                   |                             |                     |                     |     |
| Series Completion Hunting, per access line |                             |                     |                     |     |
| Rate Group A(3)                            | \$5.00                      | \$5.00              | \$5.00              | (I) |
| Rate Group A                               | \$5.00                      | \$5.00              | \$5.00              | (I) |
| Rate Group B                               | \$9.00                      | \$5.00              | \$5.00              | (I) |
| Rate Group C                               | \$10.00                     | \$5.00              | \$5.00              | (I) |
| Rate Group D(3)                            | \$5.00                      | \$5.00              | \$5.00              | (I) |
| Rate Group D                               | \$5.00                      | \$5.00              | \$5.00              | (I) |
|                                            |                             |                     |                     |     |
|                                            | <u>Non-recurring Charge</u> |                     |                     |     |
| Per order, installation or change          | \$10.00                     |                     |                     |     |

## B. Rates and Charges

| Hunting                | Residence | Business   |     |
|------------------------|-----------|------------|-----|
| Rate Group 1, flat     | \$12.00   | \$5.25     |     |
| Rate Group 2, flat     | \$11.25   | \$5.25     | (I) |
| Rate Group 3, flat     | \$8.00    | \$5.00     | (I) |
| Rate Group 4, flat     | \$5.00    | \$5.00     | (I) |
| Rate Group 5, flat     | \$5.00    | \$5.00 (5) |     |
| Rate Group 1, measured | \$12.00   | n/a        |     |
| Rate Group 2, measured | \$11.25   | n/a        |     |
| Rate Group 3, measured | \$10.20   | n/a        |     |
| Rate Group 4, measured | \$10.00   | n/a        |     |
| Rate Group 5, measured | \$5.70    | n/a        |     |

- (1) Rates apply per line equipped with Series Completion Hunting.
- (2) Birch trunk service is not currently available in Kentucky.
- (3) As of October 1, 2003, this charge will only be applied to existing customers.
- (4) Effective August 25, 2008, these charges will be grandfathered. See section 4.1 B for new rates.
- (5) Unless the customer signs a 3 year agreement.

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)

## 4.2.1. Birch Basic Business Line and Trunk (5)

## B. Feature List

Any of the following calling features may be added to the Birch Basic Business Line.  
The following rates apply only when these calling features are added to the Birch Basic Business Line.

| <u>Birch Basic Feature List</u>       | <u>Monthly Rate</u> |     |
|---------------------------------------|---------------------|-----|
| Anonymous Call Reject                 | \$4.00              |     |
| Auto Recall                           | \$7.00              | (I) |
| Call Blocker                          | \$7.00              | (I) |
| Call Forwarding-Variable              | \$8.50              | (I) |
| Call Forwarding-Busy Don't Answer     | \$6.50              |     |
| Caller ID Name & Number (2)           | \$11.00             |     |
| Caller ID on Call Waiting (2)         | \$12.00             |     |
| Caller ID with Options                | \$14.00             | (I) |
| Call Return                           | \$8.00              | (I) |
| Call Transfer Discount                | \$7.50              | (I) |
| Call Waiting (1)                      | \$7.50              | (I) |
| Distinctive Ring 2nd                  | \$8.00              |     |
| Distinctive Ring 3rd                  | \$10.00             | (I) |
| Priority Call                         | \$6.00              | (I) |
| Remote Access to Call Forwarding      | \$7.45              |     |
| Selective Call Forwarding             | \$6.00              |     |
| Simultaneous Call Forwarding (3), (4) | \$7.00              |     |
| Speed Calling 30                      | \$7.00              | (I) |
| Three Way Calling                     | \$7.50              | (I) |

|                                   | <u>Non-Recurring Charge</u> |
|-----------------------------------|-----------------------------|
| Per Order, Installation or Charge | \$20.00                     |

See Footnotes on Sheet No. 71.1

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)

## 4.2.3 Birch 3 Feature Value Package (2)

Birch 3 Feature Value Package is available within the Exchange Area as defined in Section 3 of this Tariff.

|                                                                               | <u>Monthly Rate</u> | <u>Non recurring Charge</u> |     |
|-------------------------------------------------------------------------------|---------------------|-----------------------------|-----|
| Any three features from the Birch 3 Feature Value Package Feature List below. | \$9.00              | \$10.00                     | (I) |

Any of the following calling features may be added to the Birch 3 Feature Value Package. The following rates apply only when these calling features are added to the Birch 3 Feature Value Package. To add calling features to any other service, please refer to Section 4.2.2 for applicable rates.

Birch 3 Feature Value Package Feature List

Anonymous Call Reject  
Auto Redial  
Call Blocker  
Call Forwarding-Variable  
Call Forwarding-Busy Don't Answer  
Caller ID Name & Number  
Call Return  
Call Waiting  
Priority Call  
Remote Access to Call Forwarding  
Selective Call Forwarding  
Simultaneous Call Forwarding  
Speed Calling 30  
Three Way Calling

- (1) Non recurring charge applies per Package Order or Change.  
(2) Effective August 25, 2008 this product can no longer be ordered.

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)

## 4.2.4 Birch 7 Feature Value Package (2)

Birch 7 Feature Value Package is available within Exchange Area as defined in Section 3 of this Tariff.

|                                                                        | <u>Monthly Rate</u> | <u>Non recurring Charge</u> |     |
|------------------------------------------------------------------------|---------------------|-----------------------------|-----|
| Any seven features from the Birch 7 Feature Value Package Feature List | \$15.00             | \$10.00                     | (I) |

Any of the following calling features may be added to Birch 7 Feature Value Package. The following rates apply only when these calling features are added to the Birch 7 Feature Value Package. To add calling features to any other service, please refer to Section 4.2.2 for applicable rates.

Birch 7 Feature Value Package Feature List

Anonymous Call Reject  
Auto Redial  
Call Blocker  
Call Forwarding-Variable  
Call Forwarding-Busy Don't Answer  
Caller ID Name & Number  
Caller ID on Call Waiting  
Caller ID with Options  
Call Return  
Call Transfer Disconnect  
Call Waiting  
Distinctive Ring 2<sup>nd</sup> and 3<sup>rd</sup>  
Priority Call  
Remote Access to Call Forwarding  
Selective Call Forwarding  
Simultaneous Call Forwarding  
Speed Calling 30  
Three Way Calling

- (1) Non recurring charge applies per Package Order or Change.  
(2) Effective August 25, 2008, this product can no longer be ordered.

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.7 BirchNet Value Line:

A. BirchNet Value Line is equipped with:

Basic Business Line (1) (2)

B. Rates and Charges

## 1. Monthly Recurring Charges – AT&amp;T CLLI's (8)

| CLLI     | BirchNet<br>Value Line<br>12 Month | BirchNet<br>Value Line<br>24/36 Month | CLLI      | BirchNet<br>Value Line<br>12 Month | BirchNet<br>Value Line<br>24/36 Month |
|----------|------------------------------------|---------------------------------------|-----------|------------------------------------|---------------------------------------|
| ALLNKYMA | \$64.95                            | \$63.95                               | CYDNKYMA  | \$64.95                            | \$63.95                               |
| AURRKYMA | \$64.95                            | \$63.95                               | CYNTKYMA  | \$64.95                            | \$63.95                               |
| BDFRKYMA | \$64.95                            | \$63.95                               | DAVLKYMA  | \$42.95                            | \$38.95                               |
| BGDDKYMA | \$64.95                            | \$63.95                               | DIXNKYMA  | \$64.95                            | \$63.95                               |
| BLFDKYMA | \$64.95                            | \$63.95                               | DRBOKYES  | \$64.95                            | \$63.95                               |
| BLSPKYMA | \$64.95                            | \$63.95                               | DWSPKYES  | \$64.95                            | \$63.95                               |
| BNLYKYMA | \$64.95                            | \$63.95                               | EDVLKYMA  | \$64.95                            | \$63.95                               |
| BNTNKYMA | \$64.95                            | \$63.95                               | EKTNKYMA  | \$64.95                            | \$63.95                               |
| BRGNKYMA | \$64.95                            | \$63.95                               | ELCYKYES  | \$64.95                            | \$63.95                               |
| BRMNKYMA | \$64.95                            | \$63.95                               | EMNNKYES  | \$64.95                            | \$63.95                               |
| BRTWKYES | \$42.95                            | \$38.95                               | EMNNKYPL  | \$64.95                            | \$63.95                               |
| BVDMKYMA | \$64.95                            | \$63.95                               | ENSRKYMA  | \$64.95                            | \$63.95                               |
| BWLGKYMA | \$42.95                            | \$38.95                               | ERTNKYMA  | \$42.95                            | \$38.95                               |
| BWLGKYRV | \$64.95                            | \$63.95                               | FDCKKYES  | \$64.95                            | \$63.95                               |
| BYVLKYMA | \$64.95                            | \$63.95                               | FDVLKYMA  | \$64.95                            | \$63.95                               |
| CADZKYMA | \$64.95                            | \$63.95                               | FEBRKYMA  | \$64.95                            | \$63.95                               |
| CHPLKYMA | \$64.95                            | \$63.95                               | FKLNKYMA  | \$64.95                            | \$63.95                               |
| CLAYKYMA | \$64.95                            | \$63.95                               | FLTNKYMA  | \$64.95                            | \$63.95                               |
| CLHNKYMA | \$64.95                            | \$63.95                               | FNVLYKYMA | \$64.95                            | \$63.95                               |
| CLPTKYMA | \$64.95                            | \$63.95                               | FORDKYMA  | \$64.95                            | \$63.95                               |
| CLTNKYES | \$64.95                            | \$63.95                               | FRDNKYMA  | \$64.95                            | \$63.95                               |
| CMBGKYMA | \$64.95                            | \$63.95                               | FRFTKYES  | \$42.95                            | \$38.95                               |
| CNCYKYMA | \$42.95                            | \$38.95                               | FRFTKYMA  | \$42.95                            | \$38.95                               |
| CNTNKYMA | \$64.95                            | \$63.95                               | GBVLKYMA  | \$64.95                            | \$63.95                               |
| CNTWKYMA | \$64.95                            | \$63.95                               | GHNTKYMA  | \$64.95                            | \$63.95                               |
| COTNKYMA | \$64.95                            | \$63.95                               | GNVLKYMA  | \$64.95                            | \$63.95                               |
| CRBNKYMA | \$42.95                            | \$38.95                               | GRACKYMA  | \$64.95                            | \$63.95                               |
| CRBOKYMA | \$64.95                            | \$63.95                               | GRTWKYMA  | \$42.95                            | \$38.95                               |
| CRLSKYMA | \$64.95                            | \$63.95                               | GTHRKYMA  | \$64.95                            | \$63.95                               |
| CRTNKYMA | \$64.95                            | \$63.95                               | HABTKYMA  | \$64.95                            | \$63.95                               |

(D)  
(N)

(N)

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications of the Southeast  
2300 Main St. Suite 600  
Kansas City, MO 64108



## 4. SERVICES (continued)

## 4.2 General Exchange Services (continued)

## 4.2.7 BirchNet Value Line: (continued)

## B. Rates and Charges (continued)

## 1. Monthly Recurring Charges – AT&amp;T CLLI's (continued)

| CLLI     | BirchNet<br>Value Line<br>12 Month | BirchNet<br>Value Line<br>24/36 Month | CLLI     | BirchNet<br>Value Line<br>12 Month | BirchNet<br>Value Line<br>24/36 Month |
|----------|------------------------------------|---------------------------------------|----------|------------------------------------|---------------------------------------|
| HANSKYMA | \$64.95                            | \$63.95                               | LVMRKYMA | \$64.95                            | \$63.95                               |
| HBVLKYMA | \$64.95                            | \$63.95                               | MACEKYMA | \$64.95                            | \$63.95                               |
| HCMNKYMA | \$64.95                            | \$63.95                               | MARNKYMA | \$64.95                            | \$63.95                               |
| HDBGKYMA | \$64.95                            | \$63.95                               | MARTKYMA | \$64.95                            | \$63.95                               |
| HNSNKYMA | \$42.95                            | \$38.95                               | MCCRKYMA | \$42.95                            | \$38.95                               |
| HPVLKYMA | \$42.95                            | \$38.95                               | MCDNKYMA | \$64.95                            | \$63.95                               |
| HRBGKYES | \$64.95                            | \$63.95                               | MCWLKYMA | \$64.95                            | \$63.95                               |
| HRFRKYMA | \$64.95                            | \$63.95                               | MDBOKYMA | \$42.95                            | \$38.95                               |
| HRLNKYMA | \$64.95                            | \$63.95                               | MDVIKYMA | \$42.95                            | \$38.95                               |
| HWVLKYMA | \$64.95                            | \$63.95                               | MGFDKYMA | \$64.95                            | \$63.95                               |
| INEZKYMA | \$64.95                            | \$63.95                               | MGTWKYMA | \$64.95                            | \$63.95                               |
| ISLDKYMA | \$64.95                            | \$63.95                               | MLBGKYMA | \$64.95                            | \$63.95                               |
| JCSNKYMA | \$64.95                            | \$63.95                               | MLTNKYMA | \$64.95                            | \$63.95                               |
| JNCYKYMA | \$64.95                            | \$63.95                               | MRGPKYMA | \$64.95                            | \$63.95                               |
| KKVLKYMA | \$64.95                            | \$63.95                               | MRRYKYMA | \$42.95                            | \$38.95                               |
| LBJTKYMA | \$64.95                            | \$63.95                               | MTEDKYMA | \$64.95                            | \$63.95                               |
| LFYTKYMA | \$64.95                            | \$63.95                               | MTSTKYMA | \$64.95                            | \$63.95                               |
| LGRNKYES | \$64.95                            | \$63.95                               | MYFDKYMA | \$42.95                            | \$38.95                               |
| LOUSKYES | \$42.95                            | \$38.95                               | MYVLKYMA | \$42.95                            | \$38.95                               |
| LRBGKYMA | \$64.95                            | \$63.95                               | NEBOKYMA | \$64.95                            | \$63.95                               |
| LSVLKY26 | \$42.95                            | \$38.95                               | NEONKYES | \$64.95                            | \$63.95                               |
| LSVLKYAN | \$42.95                            | \$38.95                               | NRVLKYMA | \$64.95                            | \$63.95                               |
| LSVLKYAP | \$42.95                            | \$38.95                               | NWHNKYMA | \$64.95                            | \$63.95                               |
| LSVLKYBE | \$42.95                            | \$38.95                               | OKGVKYES | \$42.95                            | \$38.95                               |
| LSVLKYBR | \$42.95                            | \$38.95                               | OWBOKYMA | \$42.95                            | \$38.95                               |
| LSVLKYCW | \$42.95                            | \$38.95                               | OWTNKYMA | \$64.95                            | \$63.95                               |
| LSVLKYFC | \$42.95                            | \$38.95                               | PARSKYMA | \$64.95                            | \$63.95                               |
| LSVLKYHA | \$42.95                            | \$38.95                               | PDCHKYIP | \$42.95                            | \$38.95                               |
| LSVLKYJT | \$42.95                            | \$38.95                               | PDCHKYLO | \$42.95                            | \$38.95                               |
| LSVLKYOA | \$42.95                            | \$38.95                               | PDCHKYMA | \$42.95                            | \$38.95                               |
| LSVLKYSH | \$42.95                            | \$38.95                               | PDCHKYRL | \$42.95                            | \$38.95                               |
| LSVLKYSL | \$42.95                            | \$38.95                               | PIVLKYMA | \$64.95                            | \$63.95                               |
| LSVLKYSM | \$42.95                            | \$38.95                               | PKVLKYGV | \$42.95                            | \$38.95                               |
| LSVLKYTS | \$42.95                            | \$38.95                               | PKVLKYMA | \$42.95                            | \$38.95                               |
| LSVLKYVS | \$42.95                            | \$38.95                               | PKVLKYMT | \$64.95                            | \$63.95                               |
| LSVLKYWE | \$42.95                            | \$38.95                               | PLRGKYMA | \$64.95                            | \$63.95                               |
| LSVMKYCY | \$42.95                            | \$38.95                               | PMBRKYMA | \$64.95                            | \$63.95                               |

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
 Birch Communications of the Southeast  
 2300 Main St. Suite 600  
 Kansas City, MO 64108

(N)

(N)

## 4. SERVICES (continued)

## 4.2 General Exchange Services (continued)

## 4.2.7 BirchNet Value Line: (continued)

## B. Rates and Charges (continued)

## 1. Monthly Recurring Charges – AT&amp;T CLLI's (continued)\*

| CLLI     | BirchNet<br>Basic Line<br>12 Month | BirchNet<br>Basic Line<br>24/36 Month | CLLI      | BirchNet<br>Basic Line<br>12 Month | BirchNet<br>Basic Line<br>24/36 Month |
|----------|------------------------------------|---------------------------------------|-----------|------------------------------------|---------------------------------------|
| PNTHKYMA | \$64.95                            | \$63.95                               | STGRKYMA  | \$64.95                            | \$63.95                               |
| PNVLKYMA | \$42.95                            | \$38.95                               | STNLKYMA  | \$64.95                            | \$63.95                               |
| PRBGKYES | \$64.95                            | \$63.95                               | STONKYMA  | \$64.95                            | \$63.95                               |
| PRTNKYES | \$64.95                            | \$63.95                               | STRGKYMA  | \$64.95                            | \$63.95                               |
| PRVDKYMA | \$64.95                            | \$63.95                               | SWSNKYMA  | \$64.95                            | \$63.95                               |
| PRVLKYMA | \$64.95                            | \$63.95                               | SYMSKYMA  | \$42.95                            | \$38.95                               |
| PTRYKYMA | \$64.95                            | \$63.95                               | TRE NKYMA | \$64.95                            | \$63.95                               |
| RBRDKYMA | \$64.95                            | \$63.95                               | TYVLKYMA  | \$64.95                            | \$63.95                               |
| RCMDKYMA | \$42.95                            | \$38.95                               | UTICKYMA  | \$64.95                            | \$63.95                               |
| RLVLKYMA | \$64.95                            | \$63.95                               | VIRGKYMA  | \$64.95                            | \$63.95                               |
| RSTRKYES | \$42.95                            | \$38.95                               | WACOKYMA  | \$64.95                            | \$63.95                               |
| SCRMKYMA | \$64.95                            | \$63.95                               | WDBNKYMA  | \$42.95                            | \$38.95                               |
| SDVLKYMA | \$64.95                            | \$63.95                               | WDDYKYMA  | \$64.95                            | \$63.95                               |
| SEBRKYMA | \$64.95                            | \$63.95                               | WHBGKYMA  | \$64.95                            | \$63.95                               |
| SHGVKYMA | \$64.95                            | \$63.95                               | WHVLKYMA  | \$64.95                            | \$63.95                               |
| SHVLKYMA | \$42.95                            | \$38.95                               | WLBGKYMA  | \$64.95                            | \$63.95                               |
| SLGHKYMA | \$64.95                            | \$63.95                               | WLCKKYES  | \$64.95                            | \$63.95                               |
| SLPHKYMA | \$64.95                            | \$63.95                               | WVLKYMA   | \$64.95                            | \$63.95                               |
| SLVSKYMA | \$64.95                            | \$63.95                               | WNCHKYMA  | \$42.95                            | \$38.95                               |
| SNTNKYMA | \$64.95                            | \$63.95                               | WNCHKYPV  | \$64.95                            | \$63.95                               |
| SPFDKYMA | \$64.95                            | \$63.95                               | WRFDKYMA  | \$64.95                            | \$63.95                               |
| SRGHKYMA | \$64.95                            | \$63.95                               | WSBGKYMA  | \$64.95                            | \$63.95                               |
| SSVLKYMA | \$64.95                            | \$63.95                               | WSPNKYMA  | \$64.95                            | \$63.95                               |
| STCHKYMA | \$64.95                            | \$63.95                               | WTVYKYMA  | \$42.95                            | \$38.95                               |
| STFRKYMA | \$64.95                            | \$63.95                               | WYLDKYES  | \$64.95                            | \$63.95                               |

## 2. Monthly Recurring Charges – Windstream Kentucky East CLLI's\*\*

| CLLI             | RATES    |          |          |
|------------------|----------|----------|----------|
|                  | 12-Month | 24-Month | 36-Month |
| UNTWKYXA         | \$42.95  | \$39.95  | \$39.95  |
| All other CLLI's | \$69.95  | \$66.95  | \$66.95  |

\*See Section 3.4 on 4<sup>th</sup> Revised Sheet No. 53 for list of CLLI's and Rate Groups.\*\*See Section 3.5 on 6<sup>th</sup> Revised Sheet No. 55 for the list of CLLI's and Calling Exchanges.

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.7 BirchNet Value Line: (continued)

## B. Rates and Charges (continued)

3. Non- Recurring Charges are located in Section 4.2.10.
4. Birch Long Distance Rates for BirchNet Value Line: (3)

| <u>Birch Long Distance</u> | <u>Rate per minute</u> |
|----------------------------|------------------------|
| All Long Distance Minutes  | \$.069                 |

- i. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas, American Samoa). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- ii. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

## C. Optional Calling Features

## Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

|                                  | Business |
|----------------------------------|----------|
| Three-Way Calling                | \$2.00   |
| Call Return                      | \$2.00   |
| Repeat Dialing                   | \$.200   |
| Busy Connect (Per call, per use) | \$0.90   |

## 4. SERVICES (continued)

(N)

4.2 General Exchange Services (continued)4.2.7 BirchNet Value Line: (continued)

## D. BirchNet Value Line - Feature List (4) (5)

Any of the following calling features may be added to the BirchNet Value Line.  
The following rates apply only when these calling features are added to the BirchNet Value Line.

Usage Sensitive Features (USF) such as Auto Redial, Call Return or Three Way Calling may be used on a casual basis as an optional feature. Customers may subscribe to these features to obtain unlimited use of the feature. Calling Number Delivery Blocking is no charge.

| <u>BirchNet Value Feature List</u>         | <u>Monthly Rate</u> |
|--------------------------------------------|---------------------|
| Anonymous Call Rejection                   | \$4.00              |
| Call Block                                 | \$7.00              |
| Call Forwarding Busy Line (6)              | \$5.00              |
| Call Forwarding No Answer                  | \$5.00              |
| Call Return                                | \$8.00              |
| Call Selector                              | \$6.50              |
| Call Tracing                               | \$6.50              |
| Call Waiting                               | \$7.50              |
| Caller ID – Name & Number (7)              | \$11.00             |
| Calling number delivery blocking, per Line | \$7.00              |
| Distinctive Ringing Service                | \$8.00              |
| Hunting                                    | \$5.00              |
| Message Waiting Indication                 | \$2.00              |
| Preferred Call Forwarding                  | \$6.00              |
| Remote Access – Call Forwarding Variable   | \$7.45              |
| Repeat Dialing                             | \$7.00              |
| Speed Calling                              | \$7.00              |
| Star 98 Access                             | \$2.00              |
| Three-Way Calling                          | \$7.50              |

## E. Footnotes for BirchNet Value Line:

(N)

## (1) BirchNet Value Line is available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:  
\$100 x Months Remaining (Per Location)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.7 BirchNet Value Line: (continued)

## E. Footnotes for BirchNet Value Line: (continued)

- (2) Product may not be available in all CLLIs.
- (3) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas, American Samoa). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls. Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.
- (4) The availability of certain features depends on ILEC feature availability.
- (5) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Value Line. There is a maximum of 20 extensions per voicemail box.
- (6) Call Forwarding—Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Value Line.
- (7) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.8 BirchNet Basic Line:

## A. BirchNet Basic Line is equipped with:

Basic Business Line (1)  
 Unlimited Local, Intra-LATA Long Distance  
 Caller ID – Name and Number (9)  
 Call Waiting  
 Hunting

## B. Rates and Charges

## 1. Monthly Recurring Charges – AT&amp;T CLLI's

(N)

| CLLI      | BirchNet<br>Basic Line<br>12 Month | BirchNet<br>Basic Line<br>24/36 Month | CLLI     | BirchNet<br>Basic Line<br>12 Month | BirchNet<br>Basic Line<br>24/36 Month |
|-----------|------------------------------------|---------------------------------------|----------|------------------------------------|---------------------------------------|
| ALLNKYMA  | \$69.95                            | \$68.95                               | CYDNKYMA | \$69.95                            | \$68.95                               |
| AURRKYMA  | \$69.95                            | \$68.95                               | CYNTKYMA | \$69.95                            | \$68.95                               |
| BDFRKYMA  | \$69.95                            | \$68.95                               | DAVLKYMA | \$46.95                            | \$43.95                               |
| BGDDKYMA  | \$69.95                            | \$68.95                               | DIXNKYMA | \$69.95                            | \$68.95                               |
| BLFDKYMA  | \$69.95                            | \$68.95                               | DRBOKYES | \$69.95                            | \$68.95                               |
| BLSPKYMA  | \$69.95                            | \$68.95                               | DWSPKYES | \$69.95                            | \$68.95                               |
| BNLYKYMA  | \$69.95                            | \$68.95                               | EDVLKYMA | \$69.95                            | \$68.95                               |
| BNTNKYMA  | \$69.95                            | \$68.95                               | EKTNKYMA | \$69.95                            | \$68.95                               |
| BRGNKYMA  | \$69.95                            | \$68.95                               | ELCYKYES | \$69.95                            | \$68.95                               |
| BRMNKYMA  | \$69.95                            | \$68.95                               | EMNKNYES | \$69.95                            | \$68.95                               |
| BRTWKYES  | \$46.95                            | \$43.95                               | EMNKNYPL | \$69.95                            | \$68.95                               |
| BVDMKYMA  | \$69.95                            | \$68.95                               | ENSRKYMA | \$69.95                            | \$68.95                               |
| BWLGTKYMA | \$46.95                            | \$43.95                               | ERTNKYMA | \$46.95                            | \$43.95                               |
| BWLGKYRV  | \$69.95                            | \$68.95                               | FDCKKYES | \$69.95                            | \$68.95                               |
| BYVLKYMA  | \$69.95                            | \$68.95                               | FDVLKYMA | \$69.95                            | \$68.95                               |
| CADZKYMA  | \$69.95                            | \$68.95                               | FEBRKYMA | \$69.95                            | \$68.95                               |
| CHPLKYMA  | \$69.95                            | \$68.95                               | FKLNKYMA | \$69.95                            | \$68.95                               |
| CLAYKYMA  | \$69.95                            | \$68.95                               | FLTNKYMA | \$69.95                            | \$68.95                               |
| CLHNNKYMA | \$69.95                            | \$68.95                               | FNVLKYMA | \$69.95                            | \$68.95                               |
| CLPTKYMA  | \$69.95                            | \$68.95                               | FORDKYMA | \$69.95                            | \$68.95                               |
| CLTNKYES  | \$69.95                            | \$68.95                               | FRDNKYMA | \$69.95                            | \$68.95                               |
| CMBGKYMA  | \$69.95                            | \$68.95                               | FRFTKYES | \$46.95                            | \$43.95                               |
| CNCYKYMA  | \$46.95                            | \$43.95                               | FRFTKYMA | \$46.95                            | \$43.95                               |
| CNTNKYMA  | \$69.95                            | \$68.95                               | GBVLKYMA | \$69.95                            | \$68.95                               |
| CNTWKYMA  | \$69.95                            | \$68.95                               | GHNTKYMA | \$69.95                            | \$68.95                               |
| COTNKYMA  | \$69.95                            | \$68.95                               | GNVLKYMA | \$69.95                            | \$68.95                               |
| CRBNKYMA  | \$46.95                            | \$43.95                               | GRACKYMA | \$69.95                            | \$68.95                               |
| CRBOKYMA  | \$69.95                            | \$68.95                               | GRTWKYMA | \$46.95                            | \$43.95                               |
| CRLSKYMA  | \$69.95                            | \$68.95                               | GTHRKYMA | \$69.95                            | \$68.95                               |
| CRTNKYMA  | \$69.95                            | \$68.95                               | HABTKYMA | \$69.95                            | \$68.95                               |

(C)

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
 Birch Communications of the Southeast  
 2300 Main St. Suite 600  
 Kansas City, MO 64108

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.8 BirchNet Basic Line (continued)

## B. Rates and Charges (continued)

## 1. Monthly Recurring Charges – AT&amp;T CLLI's (continued)

(N)

| CLLI     | BirchNet<br>Basic Line<br>12 Month | BirchNet<br>Basic Line<br>24/36 Month | CLLI     | BirchNet<br>Basic Line<br>12 Month | BirchNet<br>Basic Line<br>24/36 Month |
|----------|------------------------------------|---------------------------------------|----------|------------------------------------|---------------------------------------|
| HANSKYMA | \$69.95                            | \$68.95                               | LVMRKYMA | \$69.95                            | \$68.95                               |
| HBVLKYMA | \$69.95                            | \$68.95                               | MACEKYMA | \$69.95                            | \$68.95                               |
| HCMNKYMA | \$69.95                            | \$68.95                               | MARNKYMA | \$69.95                            | \$68.95                               |
| HDBGKYMA | \$69.95                            | \$68.95                               | MARTKYMA | \$69.95                            | \$68.95                               |
| HNSNKYMA | \$46.95                            | \$43.95                               | MCCRKYMA | \$46.95                            | \$43.95                               |
| HPVLKYMA | \$46.95                            | \$43.95                               | MCDNKYMA | \$69.95                            | \$68.95                               |
| HRBGKYES | \$69.95                            | \$68.95                               | MCWLKYMA | \$69.95                            | \$68.95                               |
| HRFRKYMA | \$69.95                            | \$68.95                               | MDBOKYMA | \$46.95                            | \$43.95                               |
| HRLNKYMA | \$69.95                            | \$68.95                               | MDVIKYMA | \$46.95                            | \$43.95                               |
| HWVLKYMA | \$69.95                            | \$68.95                               | MGFDKYMA | \$69.95                            | \$68.95                               |
| INEZKYMA | \$69.95                            | \$68.95                               | MGTWKYMA | \$69.95                            | \$68.95                               |
| ISLDKYMA | \$69.95                            | \$68.95                               | MLBGKYMA | \$69.95                            | \$68.95                               |
| JCSNKYMA | \$69.95                            | \$68.95                               | MLTNKYMA | \$69.95                            | \$68.95                               |
| JNCYKYMA | \$69.95                            | \$68.95                               | MRGPKYMA | \$69.95                            | \$68.95                               |
| KKVLKYMA | \$69.95                            | \$68.95                               | MRRYKYMA | \$46.95                            | \$43.95                               |
| LBJTKYMA | \$69.95                            | \$68.95                               | MTEDKYMA | \$69.95                            | \$68.95                               |
| LFYTKYMA | \$69.95                            | \$68.95                               | MTSTKYMA | \$69.95                            | \$68.95                               |
| LGRNKYES | \$69.95                            | \$68.95                               | MYFDKYMA | \$46.95                            | \$43.95                               |
| LOUSKYES | \$46.95                            | \$43.95                               | MYVLKYMA | \$46.95                            | \$43.95                               |
| LRBGKYMA | \$69.95                            | \$68.95                               | NEBOKYMA | \$69.95                            | \$68.95                               |
| LSVLKY26 | \$46.95                            | \$43.95                               | NEONKYES | \$69.95                            | \$68.95                               |
| LSVLKYAN | \$46.95                            | \$43.95                               | NRVLKYMA | \$69.95                            | \$68.95                               |
| LSVLKYAP | \$46.95                            | \$43.95                               | NWHNKYMA | \$69.95                            | \$68.95                               |
| LSVLKYBE | \$46.95                            | \$43.95                               | OKGVKYES | \$46.95                            | \$43.95                               |
| LSVLKYBR | \$46.95                            | \$43.95                               | OWBOKYMA | \$46.95                            | \$43.95                               |
| LSVLKYCW | \$46.95                            | \$43.95                               | OWTNKYMA | \$69.95                            | \$68.95                               |
| LSVLKYFC | \$46.95                            | \$43.95                               | PARSKYMA | \$69.95                            | \$68.95                               |
| LSVLKYHA | \$46.95                            | \$43.95                               | PDCHKYIP | \$46.95                            | \$43.95                               |
| LSVLKYJT | \$46.95                            | \$43.95                               | PDCHKYLO | \$46.95                            | \$43.95                               |
| LSVLKYOA | \$46.95                            | \$43.95                               | PDCHKYMA | \$46.95                            | \$43.95                               |
| LSVLKYSH | \$46.95                            | \$43.95                               | PDCHKYRL | \$46.95                            | \$43.95                               |
| LSVLKYSL | \$46.95                            | \$43.95                               | PIVLKYMA | \$69.95                            | \$68.95                               |
| LSVLKYSM | \$46.95                            | \$43.95                               | PKVLKYGV | \$46.95                            | \$43.95                               |
| LSVLKYTS | \$46.95                            | \$43.95                               | PKVLKYMA | \$46.95                            | \$43.95                               |
| LSVLKYVS | \$46.95                            | \$43.95                               | PKVLKYMT | \$69.95                            | \$68.95                               |
| LSVLKYWE | \$46.95                            | \$43.95                               | PLRGKYMA | \$69.95                            | \$68.95                               |
| LSVMKYCY | \$46.95                            | \$43.95                               | PMBRKYMA | \$69.95                            | \$68.95                               |

(C)

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
 Birch Communications of the Southeast  
 2300 Main St. Suite 600  
 Kansas City, MO 64108

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.8 BirchNet Basic Line (continued)

## B. Rates and Charges (continued)

## 1. Monthly Recurring Charges – AT&amp;T CLLI's (continued)\*

(N)

| CLLI     | BirchNet<br>Basic Line<br>12 Month | BirchNet<br>Basic Line<br>24/36 Month | CLLI      | BirchNet<br>Basic Line<br>12 Month | BirchNet<br>Basic Line<br>24/36 Month |
|----------|------------------------------------|---------------------------------------|-----------|------------------------------------|---------------------------------------|
| PNTHKYMA | \$69.95                            | \$68.95                               | STFRKYMA  | \$69.95                            | \$68.95                               |
| PNVLKYMA | \$46.95                            | \$43.95                               | STGRKYMA  | \$69.95                            | \$68.95                               |
| PRBGKYES | \$69.95                            | \$68.95                               | STNLKYMA  | \$69.95                            | \$68.95                               |
| PRTNKYES | \$69.95                            | \$68.95                               | STONKYMA  | \$69.95                            | \$68.95                               |
| PRVDKYMA | \$69.95                            | \$68.95                               | STRGKYMA  | \$69.95                            | \$68.95                               |
| PRVLKYMA | \$69.95                            | \$68.95                               | SWSNKYMA  | \$69.95                            | \$68.95                               |
| PTRYKYMA | \$69.95                            | \$68.95                               | SYMSKYMA  | \$46.95                            | \$43.95                               |
| RBRDKYMA | \$69.95                            | \$68.95                               | TRE NKYMA | \$69.95                            | \$68.95                               |
| RCMDKYMA | \$46.95                            | \$43.95                               | TYVLKYMA  | \$69.95                            | \$68.95                               |
| RLVLKYMA | \$69.95                            | \$68.95                               | UTICKYMA  | \$69.95                            | \$68.95                               |
| RSTRKYES | \$46.95                            | \$43.95                               | VIRGKYMA  | \$69.95                            | \$68.95                               |
| SCRMKYMA | \$69.95                            | \$68.95                               | WACOKYMA  | \$69.95                            | \$68.95                               |
| SDVLKYMA | \$69.95                            | \$68.95                               | WDDYKYMA  | \$69.95                            | \$68.95                               |
| SEBRKYMA | \$69.95                            | \$68.95                               | WHBGKYMA  | \$69.95                            | \$68.95                               |
| SHGVKYMA | \$69.95                            | \$68.95                               | WHVLKYMA  | \$69.95                            | \$68.95                               |
| SHVLKYMA | \$46.95                            | \$43.95                               | WLBGKYMA  | \$69.95                            | \$68.95                               |
| SLGHKYMA | \$69.95                            | \$68.95                               | WLCKKYES  | \$69.95                            | \$68.95                               |
| SLPHKYMA | \$69.95                            | \$68.95                               | WLVLYMA   | \$69.95                            | \$68.95                               |
| SLVSKYMA | \$69.95                            | \$68.95                               | WNCHKYMA  | \$46.95                            | \$43.95                               |
| SNTNKYMA | \$69.95                            | \$68.95                               | WNCHKYPV  | \$69.95                            | \$68.95                               |
| SPFDKYMA | \$69.95                            | \$68.95                               | WRFDKYMA  | \$69.95                            | \$68.95                               |
| SRGHKYMA | \$69.95                            | \$68.95                               | WSBGKYMA  | \$69.95                            | \$68.95                               |
| SSVLKYMA | \$69.95                            | \$68.95                               | WSPNKYMA  | \$69.95                            | \$68.95                               |
| STCHKYMA | \$69.95                            | \$68.95                               | WTVYKYMA  | \$46.95                            | \$43.95                               |

(C)

## 2. Monthly Recurring Charges – Windstream Kentucky East CLLI's\*\*

(C)  
(N)

| CLLI             | RATES    |          |          |
|------------------|----------|----------|----------|
|                  | 12-Month | 24-Month | 36-Month |
| UNTWKYXA         | \$51.95  | \$48.95  | \$48.95  |
| All other CLLI's | \$84.95  | \$81.95  | \$81.95  |

\*See Section 3.4 on 4<sup>th</sup> Revised Sheet No. 53 for list of CLLI's and Rate Groups.\*\*See Section 3.5 on 6<sup>th</sup> Revised Sheet No. 55 for the list of CLLI's and Calling Exchanges.

(N)



## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.8 BirchNet Basic Line (continued)

## B. Rates and Charges (continued)

## 3. Birch Long Distance Rates for BirchNet Basic Line:

(T)

| <u>Birch Long Distance</u> | <u>Rate per minute</u> |
|----------------------------|------------------------|
| All Long Distance Minutes  | \$.049                 |

- a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- b. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

## 4. Other charges located in Miscellaneous Charges

(T)

## C. BirchNet Basic Line - Feature List

Any of the following calling features may be added to the Birch Basic Line. The following rates apply only when these calling features are added to the Birch Basic Line. To add calling features to any other service, please refer to that Section for applicable rates.

| <u>BirchNet Basic Feature List</u>         | <u>Monthly Rate</u> |
|--------------------------------------------|---------------------|
| Anonymous Call Rejection                   | \$4.00              |
| Call Block                                 | \$7.00              |
| Call Forwarding Busy Line(10)              | \$5.00              |
| Call Forwarding No Answer(10)              | \$5.00              |
| Call Return                                | \$8.00              |
| Call Selector                              | \$6.50              |
| Call Tracing                               | \$6.50              |
| Calling number delivery blocking, per Line | \$6.50              |
| Distinctive Ringing Service                | \$8.00              |
| Message Waiting Indication                 | \$3.20              |
| Preferred Call Forwarding                  | \$6.00              |
| Remote Access – Call Forwarding Variable   | \$7.45              |
| Repeat Dialing                             | \$7.00              |
| Speed Calling                              | \$7.00              |
| Star 98 Access                             | \$1.60              |
| Three-Way Calling                          | \$7.50              |

(I)

(I)

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.8 BirchNet Basic Line (continued)D. Optional Calling Features

## Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

|                                            | Residential | Business  |     |
|--------------------------------------------|-------------|-----------|-----|
| Three-Way Calling                          | \$2.00      | \$2.00    | (I) |
| Call Return                                | \$2.00      | \$2.00    | (I) |
| Repeat Dialing                             | \$2.00      | \$2.00    | (I) |
| Busy Connect (Per call, per use)           | \$0.90      | \$0.90    |     |
| Calling Number Delivery Blocking, Per Call | No Charge   | No Charge |     |

---

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.8 BirchNet Basic Line (continued)

E. Footnotes for BirchNet Basic Line:

- (1) BirchNet Basic Line is available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement. (C)

Early Termination Fees are calculated using the following formula:  
\$100 x Months Remaining (C)

The termination penalty will apply per location on the original contract or any subsequent renewal of the contract. (C)

This rate is inclusive of the Cancel Call Waiting option where available.

- (2) Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Line bundle, standard rates will apply.

- (3) The availability of certain features is dependent on ILEC feature availability.

- (4) Some features are only available to residential customers.

- (5) Some features are only available to business customers.

- (6) Product may not be available in all CLLIs.

- (7) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

- (8) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic. There is a maximum of 20 extensions per voicemail box. Call Forwarding – Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Line.

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.9 BirchNet Essentials

## A. BirchNet Essentials is equipped with:

Basic Business Line (1)

Unlimited Features (2)

Hunting

Unlimited Local Intra-LATA Long Distance

200 Minutes of Domestic Inter-LATA Long Distance (6)

B. Rates and Charges1. Monthly Recurring Charges – AT&T CLLI's

| CLLI     | BirchNet<br>Essentials<br>12 Month | BirchNet<br>Essentials<br>24 Month | BirchNet<br>Essentials<br>36 Month | CLLI      | BirchNet<br>Essentials<br>12 Month | BirchNet<br>Essentials<br>24 Month | BirchNet<br>Essentials<br>36 Month |
|----------|------------------------------------|------------------------------------|------------------------------------|-----------|------------------------------------|------------------------------------|------------------------------------|
| ALLNKYMA | \$72.95                            | \$70.95                            | \$70.95                            | CRBOKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| AURRKYMA | \$72.95                            | \$70.95                            | \$70.95                            | CRLSKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| BDFRKYMA | \$72.95                            | \$70.95                            | \$70.95                            | CRTNKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| BGDDKYMA | \$72.95                            | \$70.95                            | \$70.95                            | CYDNKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| BLFDKYMA | \$72.95                            | \$70.95                            | \$70.95                            | CYNTKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| BLSPKYMA | \$72.95                            | \$70.95                            | \$70.95                            | DAVLKYMA  | \$48.95                            | \$46.95                            | \$39.95                            |
| BNLYKYMA | \$72.95                            | \$70.95                            | \$70.95                            | DIXNKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| BNTNKYMA | \$72.95                            | \$70.95                            | \$70.95                            | DRBOKYES  | \$72.95                            | \$70.95                            | \$70.95                            |
| BRGNKYMA | \$72.95                            | \$70.95                            | \$70.95                            | DWSPKYES  | \$72.95                            | \$70.95                            | \$70.95                            |
| BRMNKYMA | \$72.95                            | \$70.95                            | \$70.95                            | EDVLKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| BRTWKYES | \$48.95                            | \$46.95                            | \$46.95                            | EKTNKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| BVDMKYMA | \$72.95                            | \$70.95                            | \$70.95                            | ELCYKYES  | \$72.95                            | \$70.95                            | \$70.95                            |
| BWLGKYMA | \$48.95                            | \$46.95                            | \$46.95                            | EMNNKYES  | \$72.95                            | \$70.95                            | \$70.95                            |
| BWLKYYRV | \$72.95                            | \$70.95                            | \$70.95                            | EMNNKYPL  | \$72.95                            | \$70.95                            | \$70.95                            |
| BYVLKYMA | \$72.95                            | \$70.95                            | \$70.95                            | ENSRKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| CADZKYMA | \$72.95                            | \$70.95                            | \$70.95                            | ERTNKYMA  | \$48.95                            | \$46.95                            | \$46.95                            |
| CHPLKYMA | \$72.95                            | \$70.95                            | \$70.95                            | FDCKKYES  | \$72.95                            | \$70.95                            | \$70.95                            |
| CLAYKYMA | \$72.95                            | \$70.95                            | \$70.95                            | FDVLKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| CLHNKYMA | \$72.95                            | \$70.95                            | \$70.95                            | FEBRKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| CLPTKYMA | \$72.95                            | \$70.95                            | \$70.95                            | FKLNKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| CLTNKYES | \$72.95                            | \$70.95                            | \$70.95                            | FLTNKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| CMBGKYMA | \$72.95                            | \$70.95                            | \$70.95                            | FNVLYKYMA | \$72.95                            | \$70.95                            | \$70.95                            |
| CNCYKYMA | \$48.95                            | \$46.95                            | \$46.95                            | FORDKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| CNTNKYMA | \$72.95                            | \$70.95                            | \$70.95                            | FRDNKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| CNTWKYMA | \$72.95                            | \$70.95                            | \$70.95                            | FRFTKYES  | \$48.95                            | \$46.95                            | \$46.95                            |
| COTNKYMA | \$72.95                            | \$70.95                            | \$70.95                            | FRFTKYMA  | \$48.95                            | \$46.95                            | \$46.95                            |
| CRBNKYMA | \$48.95                            | \$46.95                            | \$46.95                            | GBVLKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
 Birch Communications of the Southeast  
 2300 Main St. Suite 600  
 Kansas City, MO 64108

## 4. SERVICES (continued)

## 4.2 General Exchange Services (continued)

## 4.2.9 BirchNet Essentials (continued)

## B. Rates and Charges (continued)

## 1. Monthly Recurring Charges – AT&amp;T CLLI's (continued)

| CLLI     | BirchNet<br>Essentials<br>12 Month | BirchNet<br>Essentials<br>24 Month | BirchNet<br>Essentials<br>36 Month | CLLI      | BirchNet<br>Essentials 12<br>Month | BirchNet<br>Essentials<br>24 Month | BirchNet<br>Essentials<br>36 Month |
|----------|------------------------------------|------------------------------------|------------------------------------|-----------|------------------------------------|------------------------------------|------------------------------------|
| GHNTKYMA | \$72.95                            | \$70.95                            | \$70.95                            | LSVLKYOYA | \$48.95                            | \$46.95                            | \$46.95                            |
| GNVLKYMA | \$72.95                            | \$70.95                            | \$70.95                            | LSVLKYSH  | \$48.95                            | \$46.95                            | \$39.95                            |
| GRACKYMA | \$72.95                            | \$70.95                            | \$70.95                            | LSVLKYSL  | \$48.95                            | \$46.95                            | \$39.95                            |
| GRTWKYMA | \$48.95                            | \$46.95                            | \$46.95                            | LSVLKYSM  | \$48.95                            | \$46.95                            | \$39.95                            |
| GTHRKYMA | \$72.95                            | \$70.95                            | \$70.95                            | LSVLKYTS  | \$48.95                            | \$46.95                            | \$39.95                            |
| HABTKYMA | \$72.95                            | \$70.95                            | \$70.95                            | LSVLKYVS  | \$48.95                            | \$46.95                            | \$46.95                            |
| HANSKYMA | \$72.95                            | \$70.95                            | \$70.95                            | LSVLKYWE  | \$48.95                            | \$46.95                            | \$39.95                            |
| HBVLKYMA | \$72.95                            | \$70.95                            | \$70.95                            | LSVMKYCY  | \$48.95                            | \$46.95                            | \$39.95                            |
| HCMNKYMA | \$72.95                            | \$70.95                            | \$70.95                            | LVMRKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| HDBGKYMA | \$72.95                            | \$70.95                            | \$70.95                            | MACEKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| HNSNKYMA | \$48.95                            | \$46.95                            | \$46.95                            | MARNKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| HPVLKYMA | \$48.95                            | \$46.95                            | \$46.95                            | MARTKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| HRBGKYES | \$72.95                            | \$70.95                            | \$70.95                            | MCCRKYMA  | \$48.95                            | \$46.95                            | \$46.95                            |
| HRFRKYMA | \$72.95                            | \$70.95                            | \$70.95                            | MCDNKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| HRLNKYMA | \$72.95                            | \$70.95                            | \$70.95                            | MCWLKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| HWVLKYMA | \$72.95                            | \$70.95                            | \$70.95                            | MDBOKYMA  | \$48.95                            | \$46.95                            | \$46.95                            |
| INEZKYMA | \$72.95                            | \$70.95                            | \$70.95                            | MDVIKYMA  | \$48.95                            | \$46.95                            | \$46.95                            |
| ISLDKYMA | \$72.95                            | \$70.95                            | \$70.95                            | MGFDKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| JCSNKYMA | \$72.95                            | \$70.95                            | \$70.95                            | MGTWKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| JNCYKYMA | \$72.95                            | \$70.95                            | \$70.95                            | MLBGKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| KKVLKYMA | \$72.95                            | \$70.95                            | \$70.95                            | MLTNKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| LBJTKYMA | \$72.95                            | \$70.95                            | \$70.95                            | MRGPKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| LFYTKYMA | \$72.95                            | \$70.95                            | \$70.95                            | MRRYKYMA  | \$48.95                            | \$46.95                            | \$46.95                            |
| LGRNKYES | \$72.95                            | \$70.95                            | \$70.95                            | MTEDKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| LOUSKYES | \$48.95                            | \$46.95                            | \$46.95                            | MTSTKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| LRBGKYMA | \$72.95                            | \$70.95                            | \$70.95                            | MYFDKYMA  | \$48.95                            | \$46.95                            | \$46.95                            |
| LSVLKY26 | \$48.95                            | \$46.95                            | \$39.95                            | MYVLKYMA  | \$48.95                            | \$46.95                            | \$39.95                            |
| LSVLKYAN | \$48.95                            | \$46.95                            | \$39.95                            | NEBOKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| LSVLKYAP | \$48.95                            | \$46.95                            | \$39.95                            | NEONKYES  | \$72.95                            | \$70.95                            | \$70.95                            |
| LSVLKYBE | \$48.95                            | \$46.95                            | \$39.95                            | NRVLKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| LSVLKYBR | \$48.95                            | \$46.95                            | \$39.95                            | NWHNKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| LSVLKYCW | \$48.95                            | \$46.95                            | \$46.95                            | OKGVKYES  | \$48.95                            | \$46.95                            | \$46.95                            |
| LSVLKYFC | \$48.95                            | \$46.95                            | \$46.95                            | OWBOKYMA  | \$48.95                            | \$46.95                            | \$39.95                            |
| LSVLKYHA | \$48.95                            | \$46.95                            | \$46.95                            | OWTNKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| LSVLKYJT | \$48.95                            | \$46.95                            | \$46.95                            | PARSKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |

(N)

(N)

## 4. SERVICES (continued)

## 4.2 General Exchange Services (continued)

## 4.2.9 BirchNet Essentials (continued)

## B. Rates and Charges (continued)

## 1. Monthly Recurring Charges – AT&amp;T CLLI's (continued)\*

(N)

| CLLI     | BirchNet<br>Essentials 12<br>Month | BirchNet<br>Essentials 24<br>Month | BirchNet<br>Essentials 36<br>Month | CLLI      | BirchNet<br>Essentials 12<br>Month | BirchNet<br>Essentials 24<br>Month | BirchNet<br>Essentials 36<br>Month |
|----------|------------------------------------|------------------------------------|------------------------------------|-----------|------------------------------------|------------------------------------|------------------------------------|
| PDCHKYIP | \$48.95                            | \$46.95                            | \$46.95                            | SPFDKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| PDCHKYLO | \$48.95                            | \$46.95                            | \$46.95                            | SRGHKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| PDCHKYMA | \$48.95                            | \$46.95                            | \$39.95                            | SSVLKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| PDCHKYRL | \$48.95                            | \$46.95                            | \$46.95                            | STCHKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| PIVLKYMA | \$72.95                            | \$70.95                            | \$70.95                            | STFRKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| PKVLKYGV | \$48.95                            | \$46.95                            | \$46.95                            | STGRKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| PKVLKYMA | \$48.95                            | \$46.95                            | \$46.95                            | STNLKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| PKVLKYMT | \$72.95                            | \$70.95                            | \$70.95                            | STONKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| PLRGKYMA | \$72.95                            | \$70.95                            | \$70.95                            | STRGKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| PMBRKYMA | \$72.95                            | \$70.95                            | \$70.95                            | SWSNKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| PNTHKYMA | \$72.95                            | \$70.95                            | \$70.95                            | SYMSKYMA  | \$48.95                            | \$46.95                            | \$46.95                            |
| PNVLKYMA | \$48.95                            | \$46.95                            | \$46.95                            | TRENNKYMA | \$72.95                            | \$70.95                            | \$70.95                            |
| PRBGKYES | \$72.95                            | \$70.95                            | \$70.95                            | TYVLKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| PRTNKYES | \$72.95                            | \$70.95                            | \$70.95                            | UTICKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| PRVDKYMA | \$72.95                            | \$70.95                            | \$70.95                            | VIRGKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| PRVLKYMA | \$72.95                            | \$70.95                            | \$70.95                            | WACOKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| PTRYKYMA | \$72.95                            | \$70.95                            | \$70.95                            | WDBNKYMA  | \$48.95                            | \$46.95                            | \$46.95                            |
| RBRDKYMA | \$72.95                            | \$70.95                            | \$70.95                            | WDDYKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| RCMDKYMA | \$48.95                            | \$46.95                            | \$46.95                            | WHBGKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| RLVLKYMA | \$72.95                            | \$70.95                            | \$70.95                            | WHVLKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| RSTRKYES | \$48.95                            | \$46.95                            | \$46.95                            | WLBGKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| SCRMKYMA | \$72.95                            | \$70.95                            | \$70.95                            | WLCKKYES  | \$72.95                            | \$70.95                            | \$70.95                            |
| SDVLKYMA | \$72.95                            | \$70.95                            | \$70.95                            | WLVLKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| SEBRKYMA | \$72.95                            | \$70.95                            | \$70.95                            | WNCHKYMA  | \$48.95                            | \$46.95                            | \$46.95                            |
| SHGVKYMA | \$72.95                            | \$70.95                            | \$70.95                            | WNCHKYPV  | \$72.95                            | \$70.95                            | \$70.95                            |
| SHVLKYMA | \$48.95                            | \$46.95                            | \$46.95                            | WRFDKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| SLGHKYMA | \$72.95                            | \$70.95                            | \$70.95                            | WSBGKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| SLPHKYMA | \$72.95                            | \$70.95                            | \$70.95                            | WSPNKYMA  | \$72.95                            | \$70.95                            | \$70.95                            |
| SLVSKYMA | \$72.95                            | \$70.95                            | \$70.95                            | WTVYKYMA  | \$48.95                            | \$46.95                            | \$46.95                            |
| SNTNKYMA | \$72.95                            | \$70.95                            | \$70.95                            | WYLDKYES  | \$72.95                            | \$70.95                            | \$70.95                            |

## 2. Monthly Recurring Charges – Windstream Kentucky East CLLI's\*\*

| CLLI             | RATES    |          |          |
|------------------|----------|----------|----------|
|                  | 12-Month | 24-Month | 36-Month |
| UNTWKYXA         | \$65.95  | \$62.95  | \$62.95  |
| All other CLLI's | \$98.95  | \$95.95  | \$95.95  |

\*See Section 3.4 on 4<sup>th</sup> Revised Sheet No. 53 for list of CLLI's and Rate Groups.\*\*See Section 3.5 on 6<sup>th</sup> Revised Sheet No. 55 for the list of CLLI's and Calling Exchanges.

(N)

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications of the Southeast  
2300 Main St. Suite 600  
Kansas City, MO 64108

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.9 BirchNet Essentials (continued)B. Rates and Charges (continued)

## 3. 200 Minute Long Distance Calling Block for BirchNet Essentials:

(T)

| <u>Block of Time per Month</u>                                            | <u>Overage Usage Rate per Minute</u> |
|---------------------------------------------------------------------------|--------------------------------------|
| 200 Minutes of Inter-LATA Domestic<br>Long Distance<br>Additional Minutes | Included in bundle<br>\$.049         |

a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

b. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

## 4. Other charges located in Miscellaneous Charges Section

(T)

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.9 BirchNet Essentials (continued)

D. Footnotes for BirchNet Essentials:

1. BirchNet Essentials are available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement. (C)

Early Termination Fees are calculated using the following formula: (C)  
\$100 x Months Remaining

The termination penalty will apply per location on the original contract or any subsequent renewal of the contract. (C)

2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Essentials standard rates located in section 4.2.2 will apply.

3. The availability of certain features depends on ILEC feature availability.

4. Some features are only available to business customers.

5. Long Distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use.

Free Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

6. BirchNet Essentials will only be available to Birch Business Local Service Customer locations in which the customer subscribes to no greater than 10 lines for domestic local toll and interLATA toll outbound calls from the business location. Customers are required to convert all of their off-net business lines, (restrictions listed below), per location, to BirchNet Essentials in order to qualify for this service. Multi-location customers may choose the service per location. Birch may cancel this service if all lines at location do not have this product.

7. An additional discounted charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Essentials. There is a maximum of 20 extensions per voicemail box.



---

4. SERVICES (continued)4.2 General Exchange Services (continued)4.2.10 BirchNet Miscellaneous Charges

## A. Nonrecurring Charges

Nonrecurring charges apply to each line installed for the Customer. Nonrecurring charges are in addition to applicable service order charges contained in Section 4.2 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate nonrecurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Nonrecurring charges for installation of Business lines are:

|                                                         |          |     |
|---------------------------------------------------------|----------|-----|
| First Line (incl. first jack w/wiring)                  | \$130.00 |     |
| Each Additional Line (incl. jack w/wiring) <sup>1</sup> | \$ 65.00 | (I) |
| Additional Jack w/wiring at time of install             | \$ 65.00 | (I) |
| Line Installation w/ no jack or wiring                  | \$ 65.00 | (I) |

<sup>1</sup>Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.10 BirchNet Miscellaneous Charges (continued)

## C. Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities. The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service, therefore, vary by time per Customer request.

## Duration of time, per technician

|                                                      | Residential | Business |     |
|------------------------------------------------------|-------------|----------|-----|
| Premise Work Charge                                  | \$100.00    | \$100.00 | (I) |
| Initial Hour (time & materials)                      | \$165.00    | \$165.00 |     |
| Trouble Determination (per request)                  | \$110.00    | \$110.00 | (I) |
| Each Additional 15 minute increment                  | \$ 30.00    | \$ 30.00 |     |
| Initial Jack & Wiring (existing customer)            | \$ 80.00    | \$ 80.00 |     |
| Each Additional Jack & Wiring<br>(existing customer) | \$ 65.00    | \$ 65.00 |     |

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.11 Home Connection

## A. Service Description

Home Connection includes a Residential Line with Caller ID Deluxe and Call Waiting features at no extra cost.

Calls within the standard flat rate local calling area are unlimited. Calls made outside of the local calling area will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, and Canada do not qualify under this plan and are provided and billed pursuant to other Company tariffs or their terms of service.

A one-year term plan is required. Customers cancelling or otherwise disconnecting service prior to completion of any successive term will be assessed an early termination charge of \$30.00 multiplied by the number of months remaining in the term plan.

All taxes, surcharges and regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees and 911 fees.

Toll Free service is available with this product see "Toll Free Service" for rates.

## B. Optional Calling Features

| <u>Home Connection Feature List</u>        | <u>Monthly Rate</u> |     |
|--------------------------------------------|---------------------|-----|
| Anonymous Call Rejection                   | \$5.95              | (I) |
| Call Block                                 | \$7.00              | (I) |
| Call Forwarding Busy Line(10)              | \$2.00              | (I) |
| Call Forwarding No Answer(10)              | \$1.50              | (I) |
| Call Return                                | \$7.00              | (I) |
| Call Selector                              | \$5.60              |     |
| Call Tracing                               | \$5.00              | (I) |
| Calling number delivery blocking, per Line | \$6.00              | (I) |
| Distinctive Ringing Service                | \$6.00              | (I) |
| Message Waiting Indication                 | \$1.60              |     |
| Preferred Call Forwarding                  | \$5.00              | (I) |
| Remote Access – Call Forwarding Variable   | \$7.00              | (I) |
| Repeat Dialing                             | \$5.00              | (I) |
| Speed Calling                              | \$5.00              | (I) |
| Star 98 Access                             | \$1.60              |     |
| Three-Way Calling                          | \$7.00              | (I) |

---

4. SERVICES (continued)4.2 General Exchange Services (continued)4.2.13 Home Connection and Home Essentials Miscellaneous Charges

## A. Nonrecurring Charges

Nonrecurring charges apply to each line installed for the Customer. Nonrecurring charges are in addition to applicable service order charges contained in Section 4.2 of this tariff. All

such charges will appear on the next bill following installation of the service.

A separate nonrecurring per line charge will apply where the Customer currently has service

from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Nonrecurring charges for installation of Business lines are:

|                                                         |          |     |
|---------------------------------------------------------|----------|-----|
| First Line (incl. first jack w/wiring)                  | \$130.00 |     |
| Each Additional Line (incl. jack w/wiring) <sup>1</sup> | \$ 65.00 | (I) |
| Additional Jack w/wiring at time of install             | \$ 65.00 | (I) |
| Line Installation w/ no jack or wiring                  | \$ 65.00 | (I) |

<sup>1</sup>Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.13 Home Connection and Home Essentials Miscellaneous Charges (continued)

## C. Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities. The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service, therefore, vary by time per Customer request.

## Duration of time, per technician

|                                                      | Residential | Business |     |
|------------------------------------------------------|-------------|----------|-----|
| Premise Work Charge                                  | \$100.00    | \$100.00 | (I) |
| Initial Hour (time & materials)                      | \$165.00    | \$165.00 |     |
| Trouble Determination (per request)                  | \$110.00    | \$110.00 | (I) |
| Each Additional 15 minute increment                  | \$ 30.00    | \$ 30.00 |     |
| Initial Jack & Wiring (existing customer)            | \$ 80.00    | \$ 80.00 |     |
| Each Additional Jack & Wiring<br>(existing customer) | \$ 65.00    | \$ 65.00 |     |

## 4. SERVICES (continued)

(N)

4.2 General Exchange Services (continued)4.2.14 NAVIGATOR SERVICES (1)(2)(7)

## A. Residential Services – AT&amp;T Areas Only

|    |                                    |                       |
|----|------------------------------------|-----------------------|
| 1. | <b>Navigator Basic (5)</b>         | <u>Monthly Charge</u> |
|    | Single Residential Phone Line      | \$22.00               |
|    | 30 Minutes of Long Distance Calls  | Included              |
|    | Monthly Long Distance Fee          | Included              |
| 2. | <b>Navigator Basic Plus (3)</b>    | <u>Monthly Charge</u> |
|    | Single Residential Phone Line      | \$30.40               |
|    | Call Waiting                       | Included              |
|    | Three - Way Calling                | Included              |
|    | Caller ID Deluxe                   | Included              |
| 3. | <b>Navigator Premium (5)</b>       | <u>Monthly Charge</u> |
|    | Single Residential Phone Line      | \$37.75               |
|    | Call Waiting                       | Included              |
|    | Three – Way Calling                | Included              |
|    | Caller ID Deluxe                   | Included              |
|    | 60 Minutes of Long Distance Calls  | Included              |
|    | Monthly Long Distance Fee          | Included              |
| 4. | <b>Navigator Premium Plus (5)</b>  | <u>Monthly Charge</u> |
|    | Single Residential Phone Line      | \$39.85               |
|    | 60 Minutes of Long Distance Calls  | Included              |
|    | Monthly Long Distance Fee          | Included              |
| 5. | <b>SmartTime Unlimited (5)</b>     | <u>Monthly Charge</u> |
|    | Single Residential Phone Line      | \$59.84               |
|    | Caller ID Deluxe                   | Included              |
|    | Call Waiting Deluxe                | Included              |
|    | Three – Way Calling                | Included              |
|    | Call Forward Don't Answer          | Included              |
|    | Unlimited Long Distance            | Included              |
| 6. | <b>SmartTime 400 (5)</b>           | <u>Monthly Charge</u> |
|    | Single Residential Phone Line      | \$48.25               |
|    | Caller ID Deluxe                   | Included              |
|    | Call Waiting                       | Included              |
|    | Three – Way Calling                | Included              |
|    | 400 Minutes of Long Distance Calls | Included              |

\* Footnotes located on Original Sheet No. 77.30.

(N)

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
 Birch Communications of the Southeast  
 2300 Main St. Suite 600  
 Kansas City, MO 64108

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.14 NAVIGATOR SERVICES (continued)

## B. Business Services

## 1. SmartTime Unlimited for Business (6)

This offering is available only to business customers (coin lines are not eligible) in BellSouth's service territory and provides for unlimited local and long distance calling. The customer may choose an unlimited number of features as shown in D below.

Regulations:

- a. The customer must commit to at least a one-year term agreement to be eligible for the service.
- b. Maximum of ten (10) lines per location. Charges below are shown on a per line basis.
- c. Includes unlimited long distance calls for business customers, non-data, voice use only, within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Navigator reserves the right to cancel subscriptions to any customer at any time due to fraud or misuse. Usage can be screened for use other than voice usage. Taxes, fees, and any EAS charges also apply.

Rates and Charges:

SmartTime Unlimited for Business – Recurring Charge, per line

| <u>ILEC</u>              | <u>Rate Groups</u> | <u>Rate</u> |
|--------------------------|--------------------|-------------|
| AT&T                     | 1                  | \$68.99     |
|                          | 2 - 5              | \$54.95     |
| Windstream Kentucky East | 1-18               | n/a         |

Available Features:

|                                  |                           |
|----------------------------------|---------------------------|
| Call Forward Busy Line No Answer | Call Tracing              |
| Remote Access to Call Forward    | Repeat Dialing            |
| Call Waiting                     | Call Selector             |
| Speed Call                       | Preferred Call Forwarding |
| Three-Way Calling                | Distinctive Ring          |
| Call Return                      | Call Forward Variable     |
| Call Block                       | Caller ID                 |

\* Footnotes located on Original Sheet No. 77.30.

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
 Birch Communications of the Southeast  
 2300 Main St. Suite 600  
 Kansas City, MO 64108

(N)

(N)

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.14 NAVIGATOR SERVICES (continued)

## B. Business Services (continued)

2. **SmartTime for Business (6)**

This offering is available only to business customers (coin lines are not eligible) in BellSouth's service territory and provides for unlimited local calling. Long distance calling is billed at \$.055 per minute. The customer may choose an unlimited number of features as shown in 4.2.14.B.1 above.

Regulations:

- a. The customer must commit to at least a one-year term agreement to be eligible for the service.
- b. Long distance calls for business customers at \$.055 per minute is only for calls within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Taxes, fees, and any EAS charges also apply.

Rates and Charges:

SmartTime for Business – Recurring Charge, per line

| <u>ILEC</u>              | <u>Rate Groups</u> | <u>Rate</u> |
|--------------------------|--------------------|-------------|
| AT&T                     | 1                  | \$39.99     |
|                          | 2 - 5              | \$24.99     |
| Windstream Kentucky East | 1-18               | n/a         |

\* Footnotes located on Original Sheet No. 77.30.



## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.14 NAVIGATOR SERVICES (continued)

## B. Business Services (continued)

## 3. SmartATM (4)

The SmartATM Service is only available to business subscribers and provides the following services (includes Touch-Tone):

- a. Business individual lines for Automated Teller Machines only.
- b. Unlimited calling to 800 toll-free numbers.

The rate specified herein is subject to a 12-month service term.

Regulations and Service Limitations:

- a. Calls made outside the perimeters of the service description shown above are subject to normal tariff violation treatments and/or tariff charges.
- b. Charges for this service commence when the company's information records are posted and are payable monthly in advance.
- c. Charges for service are automatically discontinued upon service termination.
- d. If service is terminated before the 12-month term, a charge of \$10 per month will be applied for each line currently or previously classified as a SmartATM line. This charge will be imposed based upon the remainder of the commitment period.
- e. Existing SmartATM subscribers may not take advantage of special promotions or rate changes prior to the end of the 12-month service term. This is applicable to existing lines only. New lines may qualify for any special promotions or price changes.

Rates and Charges:

The following monthly rates will apply for the SmartATM service.

| <u>ILEC</u>                    | <u>Rate Groups</u> | <u>Rate</u> |
|--------------------------------|--------------------|-------------|
| AT&T                           | 1                  | \$28.50     |
|                                | 2-4                | \$24.00     |
|                                | 5                  | \$18.50     |
| Windstream<br>Kentucky<br>East | 1                  | \$10.85     |
|                                | 2-4                | \$23.50     |
|                                | 5-9                | \$27.00     |
|                                | 10-18              | \$32.00     |

\* Footnotes located on Original Sheet No. 77.30.

Issue Date: July 7, 2009

Effective: July 8, 2009

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications of the Southeast  
2300 Main St. Suite 600  
Kansas City, MO 64108

## 4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.14 NAVIGATOR SERVICES (continued)

## C. Footnotes:

- (1) Some former Navigator customers may have special pricing arrangements that deviate from the rates in this section.
- (2) Effective July 15, 2009, this service is no longer offered.
- (3) Former Navigator Customers using this product will now be billed under the product name Home Connection.
- (4) Former Navigator Customers using this product will now be billed under the product name BirchNet Value Line.
- (5) Former Navigator Customers using this product will now be billed under the product name Home Essentials.
- (6) Former Navigator Customers using this product will now be billed under the product name BirchNet Essentials.
- (7) Former Navigator Customers will be billed a bundled flat local rate effective July 15, 2009. Any metered or measured usage, along with certain fees, will be combined into a single bundled flat line rate. The new bundled local rate has been calculated by adding together the main line rate, the monthly average, over the last six months, of local usage charges for any measured or metered use, any local or extended area calling plan charges, any business or residential package charges, the End User Common Line Charge, the Pre-subscription Charge and the Access Recovery Surcharge fees. In summary, the new bundled rate reflects the customer's previous Navigator rates for the same services and fees.

---

4. SERVICES (continued)4.4 Directory Services

## 4.4.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Non-published or Non-listed Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

## 1. Additional Listing

|             | <u>Monthly Rate</u> |     |
|-------------|---------------------|-----|
| Business    | \$2.20              | (I) |
| Residential | \$1.50              | (I) |

## 2. Additional Extra Listing – 800 number

|          | <u>Monthly Rate</u> |     |
|----------|---------------------|-----|
| Business | \$2.20              | (I) |

## 3. Alternate Listings

|                                   | <u>Monthly Rate</u> |     |
|-----------------------------------|---------------------|-----|
| Business alternate listings, each | \$2.20              | (I) |

## 4. Dual Name Listings

## 4. SERVICES (continued)

4.4 Directory Services (continued)

## 4.4.1 Directory Listings (continued)

## 14. Optional Calling Plan Listing

## 15. Regular Extra Listings

## 16. Special Text

## 17. Stylist Listing

|          | <u>Monthly Rate</u> |
|----------|---------------------|
| Business | \$3.50              |

## 18. Telephone Answering Service Listing

## 19. Titles and Suffixes

One title is allowed at no charge. Those in excess of one will be provided at the following rate:

## 20. Non-Listed Listing

|             | <u>Monthly Rate</u> |
|-------------|---------------------|
| Business    | \$3.50              |
| Residential | \$3.50              |

## 21. Non-Published Listing

|             | <u>Monthly Rate</u> |
|-------------|---------------------|
| Business    | \$5.50              |
| Residential | \$5.50              |

(N)

(N)

---

4. SERVICES (continued)4.4 Directory Services (continued)

## 4.5.4 National Directory Assistance

## A. Service Description

National Directory Assistance (NDA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.6 of the Local Exchange Tariff.

Callers access NDA by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NDA.

## B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.5.4 A. above.

The customer will be charged for each listing request made during the call. The NDA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NDA.

There are no exemptions from billing for requests for NDA.

## C. Rates

Charge Per Listing Request

|                             |        |     |
|-----------------------------|--------|-----|
| Sent Paid Request           | \$1.99 | (I) |
| Alternately Billed Requests | 1.99   | (I) |

## 4. SERVICES (continued)

4.5 Miscellaneous Services (continued)

## 4.5.8 Facilities Charge

The Facilities Charge provides for delivery of high quality services, including connecting customers to the network, customer service and network monitoring, updating operational systems, and the construction of a facilities-based network. The Facilities Charge is applied to each line. A Supplementary Facilities Charge is also applied to each line where Birch Long Distance service is used.

| <u>Charge</u>                   | <u>MRC Birch Telecom</u>                                        |
|---------------------------------|-----------------------------------------------------------------|
| Facilities Charge               | \$6.38 on each Business line<br>\$6.38 on each Residential line |
| Supplementary Facilities Charge | \$1.00 on each line                                             |

## 4.5.9 Paper Invoice Fee

All customers that do not receive E-bill (Electronic Invoicing) will receive a paper invoice charge of \$1.95 per invoice. This charge represents the costs for printing, postage, mail handling and management of paper invoices. You may avoid this charge by registering for E-bill online or by contacting customer service.

(N)

(N)